

January 16, 2020

Exclusive Conference Coverage

From NAEMSP: Pain Points and Solutions for Online Medical Control

How can systems optimize this important relationship? We report from NAEMSP in San Diego.

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FEATURED STORY

Scot Phelps on the Changing Face of EMS

By Barry Bachenheimer, EdD, FF/EMT



We ask the director of New Jersey's Office of EMS how his state is keeping up with sweeping changes.

[Read The Interview Here!](#)



NEW THIS WEEK

Volunteer Strong

The Elizabethtown-Lewis Emergency Squad

In its small New York communities, people like being treated by their neighbors. The newest profile of our nation's volunteer services.

Podcast

When a Child Dies: The Parents' Perspective

Peter Antevy's provocative January cover story has been complemented with an article readaloud and podcast Q&A with EMS Captain Adrian Castro and victims' rights attorney Jason Turchin.

Webinar Feb. 26

The Battle for Engaged Employees: How to Take Control

John Becknell and Aaron Reinart explore the connection between operations, culture, engagement, and an EMS agency's ability to find and keep quality people.

[Read Our January Issue Here](#) [Follow us on Facebook](#)



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